

Part 1) Past vs New Clients

Who Are Your Best Customers? What Did They Buy & How Often?

Name	Purchased?	Frequency	Value
		□ Wk □ Mo □ Qtr	\$
		□ Wk □ Mo □ Qtr	\$
		□ Wk □ Mo □ Qtr	\$
		□ Wk □ Mo □ Qtr	\$
		□ Wk □ Mo □ Qtr	\$

Where Are More People Like Them Hanging Out (In-Person, Online, Social Media)?
1)
2)
3)
Why are they buying now? What motivates them?
Why would they buy from you? What are your competitive differences?



Part 2) Sell More Of The Same or New Products

I need/want to increase sales on: ☐ New Offerings - ☐ Current Offerings - ☐ Not Sure?				
Can you sell more to your current customers? How?				
What could you or should you sell to new customers? Why?				
Could you raise your prices? Can you create a higher perceived tor real value?				

Part 3) Benefits vs Features

What is your most popular service?				
Features	Benefits			
What are the emotions that motivate your custor	mers to but your type of product or services?			



Part 4) Create an Emotional Connection

Have you compiled a story behind your business or offerings: ☐ Yes - ☐ No - ☐ Working On It
Are you ACTIVELY collecting testimonials from clients?: ☐ Yes - ☐ No - ☐ Working On It?
What is the FEELING(s) clients get by purchasing your products or services?
Part 5) Create The Plan
I have a Social Media Distribution Plan & Strategy: ☐ Yes - ☐ No - ☐ Working On It?
1) Content Form: ☐ Text - ☐ Images - ☐ Podcast/Audio - ☐ Video - ☐ Other
2) Primary Audience:
3) Posting Platforms: ☐ Facebook - ☐ LinkedIn - ☐ Twitter - ☐ Instagram - ☐ Pinterest
□ Others:



Part 6) Execute The Plan

How often do I want to share this content: ☐ Daily - ☐ Bi-Weekly - ☐ Weekly - ☐ Not Often	
List 7 topics that could be in your marketing sequence?	
1)	
2)	
3)	
4)	
5)	
6)	
7)	
Part 7) Measure The Results	
I Check My Analytics (Google/Social Media): ☐ Weekly - ☐ Monthly - ☐ Quarterly - ☐ Not C	Often
My top visited pages or best performing posts are?	
1)	
2)	
3)	
4)	
5)	





Final Thoughts - Your Online Sales Conversation

Create a conversation to your new Ideal Customer Avatar and your Ideal Solution For Them				